Website Terms and Conditions:

TERMS AND CONDITIONS

These terms and conditions (the "Terms and Conditions") govern the use of Equity Star Consulting (www.equitystarcdn.com) (the "Site"). This Site is owned and operated by Equity Star Consulting. This Site is an ecommerce website. By using this Site, you indicate that you have read and understand these Terms and Conditions and agree to abide by them at all times.

THESE TERMS AND CONDITIONS CONTAIN A DISPUTE RESOLUTION CLAUSE THAT IMPACTS YOUR RIGHTS ABOUT HOW TO RESOLVE DISPUTES. PLEASE READ IT CAREFULLY.

- 1. **Intellectual Property** All content published and made available on our Site is the property of Equity Star Consulting and the Site's creators. This includes, but is not limited to images, text, logos, documents, downloadable files and anything that contributes to the composition of our Site.
- 2. **Accounts** When you create an account on our Site, you agree to the following:
 - You are solely responsible for your account and the security and privacy of your account, including passwords or sensitive information attached to that account;
 and
 - b) All personal information you provide to us through your account is up to date, accurate, and truthful and that you will update your personal information if it changes.

We reserve the right to suspend or terminate your account if you are using our Site illegally or if you violate these Terms and Conditions.

- 3. **Sale of Services** These Terms and Conditions govern the sale of services available on our Site. The following services are available on our Site: professional lifestyle coaching and weight management program.
 - a) The services will be paid for in full when the services are ordered.
 - b) These Terms and Conditions apply to all the services that are displayed on our Site at the time you access it. All information, descriptions, or images that we provide about our services are as accurate as possible. However, we are not legally bound by such information, descriptions, or images as we cannot guarantee the accuracy of all services we provide. You agree to purchase services from our Site at your own risk.
 - c) We reserve the right to modify, reject or cancel your order whenever it becomes necessary. If we cancel your order and have already processed your payment, we will give you a refund equal to the amount you paid. You agree that it is your responsibility to monitor your payment instrument to verify receipt of any refund.

4. **Third Party Goods and Services** Our Site may offer goods and services from third parties. We cannot guarantee the quality or accuracy of goods and services made available by third parties on our Site.

5. **Subscriptions:**

- a) Your subscription automatically renews and you will be automatically billed until we receive notification that you want to cancel the subscription.
- b) To cancel your subscription, please follow these steps:
 - i. provide written notification that you wish to cancel your subscription by email to <u>equitystarcdn@telus.net</u> include your name, contact details and effective date that you wish the subscription to end.
- Payments We accept the following payment methods on our Site: Credit Card; and e-transfer.

When you provide us with your payment information, you authorize our use of and access to the payment instrument you have chosen to use. By providing us with your payment information, you authorize us to charge the amount due to this payment instrument. If we believe your payment has violated any law or these Terms and Conditions, we reserve the right to cancel or reverse your transaction.

- 7. **Consumer Protection Law** Where the *Business Practice and Consumer Protection Act*, or any other consumer protection legislation in your jurisdiction applies and cannot be excluded, these Terms and Conditions will not limit your legal rights and remedies under that legislation. These Terms and Conditions will be read subject to the mandatory provisions of that legislation. If there is a conflict between these Terms and Conditions and that legislation, the mandatory provisions of the legislation will apply.
- 8. **Links to Other Websites** Our Site contains links to third party websites or services that we do not own or control. We are not responsible for the content, policies, or practices of any third-party website or service linked to on our Site. It is your responsibility to read the terms and conditions and privacy policies of these third-party websites before using these sites.
- 9. **Limitation of Liability.** Equity Star Consulting and our directors, officers, agents, employees, subsidiaries, and affiliates will not be liable for any actions, claims, losses, damages, liabilities and expenses including legal fees from your use of the Site.
- 10. **Indemnity** Except where prohibited by law, by using this Site you indemnify and hold harmless Equity Star Consulting and our directors, officers, agents, employees, subsidiaries, and affiliates from any actions, claims, losses, damages, liabilities and expenses including legal fees arising out of your use of our Site or your violation of these Terms and Conditions.
- 11. **Applicable Law** These Terms and Conditions are governed by the laws of the Province of British Columbia.
- 12. **Dispute Resolution** Subject to any exceptions specified in these Terms and Conditions if you and Equity Star Consulting are unable to resolve any dispute through informal discussions, then you and Equity Star Consulting agree to submit the issue before a mediator. The decision of the mediator will not be binding. Any mediator must be a

- neutral party acceptable to both you and Equity Star Consulting. The costs of any mediation will be shared equally between you and Equity Star Consulting. Notwithstanding any other provision in these Terms and Conditions, you and Equity Star Consulting agree that you both retain the right to bring an action in small claims court and to bring an action for injunctive relief or intellectual property infringement.
- 13. **Severability** If at any time any of the provisions set forth in these Terms and Conditions are found to be inconsistent or invalid under applicable laws, those provisions will be deemed void and will be removed from these Terms and Conditions. All other provisions will not be affected by the removal and the rest of these Terms and Conditions will still be considered valid.
- 14. **Changes** These Terms and Conditions may be amended from time to time in order to maintain compliance with the law and to reflect any changes to the way we operate our Site and the way we expect users to behave on our Site. We will notify users by email of changes to these Terms and Conditions or post a notice on our Site.
- 15. **Contact Details** Please contact us if you have any questions or concerns. Our contact details are as follows: TuckerLifestyleCoaching@gmail.com
 You can also contact us through the feedback form available on our Site.

Effective Date: 7th day of May, 2021